

This tariff contains the descriptions, regulations, and rate applicable to the furnishing of service or facilities for Telecommunications Services furnished by AmTel Communications Incorporation with principal offices at 3449 Lampton Ave., Jackson, Mississippi 39213. This tariff applies for services furnished within the state of KENTUCKY Public Service Commission, and copies may be inspected, during normal business hours, at company's principal place of business.

Issued: Nov 1, 2001
BY: Amtel Communications Corporation
Ms Americium Norwood, Compliance Officer
3449 Lampton Ave.
Jackson, MS 39213

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TITLE SHEET

KENTUCKY TELECOMMUNICATIONS TARIFF

Issued: Nov 1, 2001
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CHECK SHEET

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

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Issued: Nov 1, 2001

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Symbols

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Explanation of Symbols – When changes are made in any tariff page, a revised page will be listed canceling the tariff page affected. Changes will be identified on the revised page(s) through the use of the following symbols:

- | | |
|-----|---|
| (C) | To signify changed regulation |
| (D) | To signify discontinued rate or regulation |
| (I) | To signify increased rates |
| (L) | To signify material relocated from one page to another without change |
| (M) | To signify new rate, regulation, or text |
| (R) | To signify reduced rate |
| (T) | To signify a change in text, but no change in rate or regulation |

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APPLICATION OF TARIFF

This tariff contains the regulation and rates applicable to the provision of local exchange telecommunications service by AMTEL COMMUNICATIONS INC., hereinafter referred to as "the Company", within the State of Kentucky.

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SECTIONS 1 – DEFINITIONS

Access Line- an arrangement which connects the customer's location to an AmTel Communications, Inc. switching center or point of presence.

Authorized User- a person, firm, corporation, or any other entity authorized by the customer to communicate utilizing the Company's service.

Carrier or Company- Whenever used in this tariff, "Carrier", "Company", or "AmTel", refers to AmTel Communications Corporation unless otherwise specified or clearly indicated by the contract.

Customer- The person, firm, corporation, or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

ILEC- The Incumbent Local Exchange Carrier.

LEC- Local Exchange Company.

Local Exchange Services- Telecommunications services furnished for use by end-users in placing and receiving local telephone calls within local calling areas.

Person-to-Person Calling- An operator-assisted service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant. Charges may be billed to the called party, a third number, a credit card, a calling card or designated third party station.

Public Service Commission- The KENTUCKY Public Service Commission.

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SECTION 2- RULES AND REGULATIONS

2.1 Understanding of the Company

The Company's services offered pursuant to this tariff are furnished for Local Exchange Service among specified points within a Local Calling Area. The Company may offer these services over its own or resold facilities.

The Company installs, operates, and maintains the communications services provided hereunder in accordance with the terms and conditions set fourth under this tariff. The Company may act as the customer's agent for ordering access connection facilities provided by other carriers or entitles as required in the Public Service Commission's rules and orders, when authorized by the customer, to allow connection of a customer's location to the Company's network. The customers shall be responsible for all charges due for such as service arrangement as listed in Section 4 as well as any pass through charges billed by other or entities.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours a day, seven days a week.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, when the customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connection.

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SECTION 2- RULES AND REGULATIONS CONT'D)

2.2.4 The Company directly controls all facilities provided under this tariff, and the customers may not transfer or assign the use of services or facilities without the express written consent of the Company. Such transfer of assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.2.5 Prior written permissions from the Company is required before any assignment transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.3 Use of Service

Services provided under this tariff may be used for any lawful purposes for which the service is technically suited

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SECTION 2 – RULES AND REGULATION2.4 Liability of the Company

- 2.4.1. The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, Errors, or defects in transmission which occur in the course of furnishing service of facilities, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the faults in transmission occur.
- 2.4.2. The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or an act of government, or by any other cause beyond the Company's direct control.
- 2.4.3. The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or writing provided by the Company, if not directly caused by negligence of the Company.
- 2.4.4. No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.
- 2.4.5. The Company shall not be liable for any defacement of or damages to the premises of a customer resulting from the furnishing of service which is not the direct result of the Company's gross negligence.

2.5 Deposit

- 2.5.1. Deposits may be required from customers whose credit history is unacceptable or unavailable. Deposits are collected in accordance with the rules of the Public Service Commission.

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SECTION 2- RULES AND REGULATIONS2.6 Advance Payments

Recurring Charges: For customers from whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

Nonrecurring Charges: The Company reserves the right to require pre-payment of nonrecurring charges in such amount as may be deemed necessary by the Company. In addition, where special construction is involved, advance payment of the quoted construction charges may be required at the time of application for service.

2.7 Taxes

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax are listed as separate line items and are not included in quoted rates.

2.8 Equipment

2.8.1 The Company's facilities and service may be used with or terminated in customer-provided terminal equipment or customer-provided communication systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the customer, except as otherwise provided. The customer is responsible for all costs at his or her premises, including personnel, writing, electrical power, and the like incurred in the use of the Company's service. The customer is responsible for ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities.

2.8.2. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the customer. The customer may not, nor may the customer permit others, to disconnect, rearrange, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

2.8.3. Equipment the Company provides or installs at the customer's premises for use in connection with services the Company offers shall not be used for any purpose other than that for which the Company provided it.

2.8.4. The customer shall be responsible for payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the customer.

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SECTION 2- RULES AND REGULATIONS

2.8 Equipment (con'td)

- 2.8.5. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for the transmission of signals by customer-provided equipment or for the quality of, or defects in, such transmission; or the reception of signals by customer-provided equipment.
- 2.8.6. Upon reasonable notification to the customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in the section for the installation, operation and maintenance of customer-provided facilities, equipment and wiring in the connection of such facilities and equipment to Company-provided facilities and equipment.
- 2.8.7. Title to all facilities provided by the Company under this tariff shall remain in the Company's Name or in the name of the carrier supplying the services and facilities being sold.

2.9 Payment for Service

The customer is responsible for payment of all charges for services and equipment furnished to the customer or to an authorized user of the customer by the Company. All charges due by the customer are payable to the Company or to any agency duly authorized to receive payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the KENTUCKY Public Service Commission.

The Company billing invoices will be considered correct and binding upon the customer if no written notice is received from the customer within thirty (30) days of the date of the invoice. Adjustments to customer's bills shall be made to the extent circumstances exist which reasonably indicate that such changes are appropriate. For customer complaints, all calls should be directed to the Complaint Department at (800) 752-3848; written complaints should be mailed to AmTel Communications, Inc., Customer Service Department, P. O. Box 1333, Jackson, MS 39209.

Upon receipt of a billing inquiry, charges involved in the disputed element (s) of the invoice will be temporarily suspended pending resolution of the dispute. The customer, however, remains responsible for the timely payment of the non-disputed elements of the invoice.

If the customer is not satisfied with the Company's response to an inquiry or request for credit, he or she may appeal to the KENTUCKY Public Service Commission for final resolution.

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SECTION 2- RULES AND REGULATIONS**2.10 Cancellation by the Customer**

The customer may cancel service by providing at least five (5) days written or oral notice to the Company. Upon such termination the subscriber shall be responsible for the payment of all charges due.

2.11 Interconnection

Service furnished by the Company may be connected with the services of facilities of other carriers or enhanced service providers. The customer is responsible for all charges billed by these entities for use in connection with the Company's service. Any special interface equipment of facilities necessary to achieve compatibility between these entities is the responsibility of the customer. Neither the Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

2.12 Refusal or Discontinuance by Company

The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the customer shall be given seven (7) days written notice to comply with any rule or remedy any deficiency.

2.12.1 For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.

2.12.2 For use of telephone service for any property or purpose than that described in the application.

2.12.3 For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.

2.12.4 For noncompliance with or violation of Public Service Commission regulation or the Company's rules and regulations on file with the Public Service Commission, provided seven (7) days written notice is given before termination.

2.12.5 For nonpayment of bills, including bills for any of the Company's other communication services, provided that suspension or termination of service shall not be made without five (5) days written notice to the customer, except in extreme cases. However, residential basic local service shall not be disconnected for nonpayment for at least thirty (30) days from the date of the bill, and the Company has given the customer a written notice of the proposed disconnection at least five (5) days before the date of disconnection.

2.12.6 Without notice in the event of customer or authorized user use of equipment in such a manner as to adversely affect the Company's equipment or service to others.

2.12.7 Without notice in the event of tampering with the equipment or services owned by the Company or its agents.

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SECTION 2- RULES AND REGULATIONS2.12 Refusal or Discontinuance by Company's (Con'td)

2.12.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

2.12.9 Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

2.13 Inspection, Testing, and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.14 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion of all processing fees or installation fees by winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a customer. The Company will notify the Public Service Commission regarding specific promotions and contests.

2.15 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the customer, or to the failure of channels, equipment or communications systems provided by the customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the customer to notify Company immediately of any interruption in service for which a credit allowance is desired by the customer. Before giving such notice, the customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the customer and connected to Company's terminal. Interruptions caused by customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the customer has the option of using the long distance network via local exchange company access.

2.16 Cost of Collection and Repair

The customer is responsible for any and all costs incurred in the collection of moneys due the Carrier including legal and accounting expenses. The customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

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KENTUCKY PSC TARIFF NO. 1

AMTEL COMMUNICATIONS CORPORATION

SECTION 2- RULES AND REGULATIONS

2.17 Returned Check Charges

A fee of \$20.00 may be charged for each check returned for insufficient funds.

2.18 Reconnection Charge

A reconnection fee per occurrence, may be charged when service is re-established for customers who have been disconnected for non-payment, and is payable at the time that the restoration of suspended service and facilities is arranged. If a customer premises visit is required, an additional fee may be charged.

2.19 Late Payment Charges

A late payment charge of 1.5% may be charged per month on the unpaid balance for services rendered. This balance will be calculated on services only and will not include any penalties from any previous months.

2.20 Operator Service Rules

The Company will enforce the operator service rules specified by the Public Service Commission and the F.C.C.

2.21 Access to Telephone Relay Services

Where required by the Public Service Commission, the Company will participate in telephone relay services for handicapped and/or hearing-impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications customers as may be required by state law. The Kentucky Relay Surcharge is \$0.07 per line per month and the Kentucky Lifeline Support Surcharge is \$0.05 per line per month.

2.22 Access to Carrier of Choice

End users of the Company's local service shall have the right to select the interexchange telecommunications service provided (IXC) of their choice. The IXC should request confirmations/verifications of choice from its customers no later than the date of submission of its first bill to the customer. IXC's should maintain signed letters of agency or confirmation of choices on file to use in dispute resolution.

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SECTION 2- RULES AND REGULATIONS2.23 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable effort basis at the request of the customer. Special construction is construction undertaken:

1. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
2. of a type other than that which the Company would "normally" utilize in the furnishing of its services;
3. over a route other than that which the Company would normally utilize in the furnishing of its services;
4. in a quantity greater than that which the Company would normally construct;
5. on an expedited basis;
6. on a temporary basis until permanent facilities are available;
7. involving abnormal costs; or
8. in advance of its normal construction.

The customer will be charged for the special construction based upon engineering, labor and costs of materials. An estimate will be provided to the customer before any construction is undertaken.

2.24 Universal Emergency Telephone Number Service (911, E911)

- 2.24.1 This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service nor does the Company undertake such responsibility.
- 2.24.2 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- 2.24.3 The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.

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SECTION 2- RULES AND REGULATIONS2.24 Universal Emergency Telephone Number Service (911, E911) (Cont'd)

2.24.4 After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

2.24.5 The Company assumes no liability for any infringement or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. Under the terms of this tariff, the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

2.25 Special Promotions

The Company may from time to time engage in special promotional trial service offerings of limited duration designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission.

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SECTION 3- DESCRIPTION OF SERVICE3.1 Local Service Area

The Company will provide Local Exchange Service within the State of KENTUCKY. The Company concurs in the local calling areas defined in the local exchange tariff of the incumbent local exchange company for the geographic area being served.

3.2 Timing of Calls

Usage charges for usage-sensitive products are based on the actual usage of the Company's network. The Company will determine that a call has been established by signal from the local telephone company.

3.2.1 Minimum billed call duration and billing increments differ from product to product. Product specific information is included in Section 4 of the Rate Schedules.

3.2.2 Usage is measured and rounded to the next higher billing increment for billing purposes.

3.2.3 There is no usage -based billing applied for incomplete calls.

3.3 Local Exchange Service3.3.1 Business Exchange Line Service

Business Exchange Line Service provides a facility from a customer's business location to the Company's central office.

3.3.2 Residential Exchange Line ServiceResidential Exchange Line Service

Residential Exchange Line Service provides a facility from a customer's residence to the Company's central office.

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SECTION 3- DESCRIPTION OF SERVICE3.3 Local Exchange Service (Cont'd)3.3.3 Optional Features

Optional features are available with Business or Residential Service. These options are telephone service arrangements that may be provided only from central offices equipped to provide one or more of the following custom calling features:

- A. Anonymous Call Rejection - An arrangement that allows a called party to block calls from parties that have marked their calls "private". Customers may activate or deactivate this arrangement by dialing a preassigned activation code.
- B. Automatic Busy Redial - An arrangement which permits the customer to redial automatically the last number dialed. If the called line is busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle.
- C. Automatic Call return- Enables a customer to automatically return the last incoming call. To return the call, the customer dials "1" and the number is dialed automatically. If the called line is busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to setup the call when the called line is idle.
- D. Call Forwarding- Permits a customer to transfer all incoming calls to another telephone number. The customer pre-selects a second telephone number to which all incoming calls are to be transferred automatically. Calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred.

Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the access line originating the call and the access line to which the call is transferred.

Customers utilizing Call Forwarding service are responsible for the payment of charges for each toll call between his access line and the distant access line to which the call was transferred.

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SECTION 3 – DESCRIPTION OF SERVICE3.3 Local Exchange Service (Cont'd)3.3.3 Optional Features (Cont'd)

- E. Call Waiting – By means of a tone signal, a customer who is using his telephone is alerted when another caller is trying to reach that telephone number. This service permits putting the first call on hold so that a second call can be answered.
- F. Call Number Delivery – This feature delivers calling party information to parties being called. Caller ID will indicate the directory number of the calling party or may indicate that the number of the calling party is private or unavailable.
- G. Calling Name and Number Delivery – This feature delivers calling party information to parties being called. Calling name delivery will indicate the name and number of the calling party or may indicate that the name of the calling party is private or unavailable.
- H. Calling Number Delivery Block – Allows a customer to make all calls with the delivery of the calling number identification marked as "private" to all outgoing calls placed over the specified line. This feature will be offered at no charge.
- I. Speed Calling – Enables a customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. A customer may subscribe to either the 8-code capacity or 30-code capacity on their line.
- J. Three way Calling – Enables a customer to add a third party on an existing call without operator assistance, thereby establishing a three way conversation. The transmission quality may vary depending on the distance and routing necessary and may not necessarily meet normal standards.
- K. Toll Restriction – Restricts associated line from reaching dialing codes required to Access long distance carrier networks to place long distance calls.

Issued: Nov 1, 2001
BY: Amtel Communications Corporation
Ms Americium Norwood, Compliance Officer
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Jackson, MS 39213

Effective:

SECTION 3 – DESCRIPTION OF SERVICE3.3. Local Exchange Service (Cont'd)3.3.6 Directory AssistanceA. General

The Company furnishes access to a Directory Assistance Service for the purpose of aiding customers in obtaining telephone numbers. Directory Assistance charges will apply to calls to Directory Assistance for directory listing information of subscribers in the customer's local calling area.

B. Application of Charges

There will be a \$0.95 charge for all customer calls to Directory Assistance except as follows:

- The single- line main telephone exchange line of a disabled user, who is registered with the Company as disabled, will be exempt from Directory Assistance charges.
- Hotel/motel guests and hospital patients will be exempt from Directory Assistance charges.

3.3.7 Busy Line Verification and Interrupt Service

- A. Upon request of a calling party, the Company will verify a busy condition on a called Line for a charge of \$2.50. The Operator will determine whether the line is clear or in use and report its status to the calling party. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
- B. Busy Line Verification and Interrupt service is furnished where and to the extent that facilities permit. The customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person. A fee of \$5.00 will be charged for this service.

SECTION 3 – DESCRIPTION OF SERVICE

3.4 Private Branch Exchange (PBX) Service

A type of service providing an arrangement of switching equipment and stations for intercommunicating Among the stations and for connections through the Company- provided local and long distance message Telephone network to other customers.

3.5 Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX Trunks. DID service transmits the dialed digits for all incoming calls allowing the customer's PBX to route Incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for PBX Trunks. One additive charge applies for each DID-equipment PBX Trunk or channel. The customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or group. The Company reserves the right to limit the amount of DID number constituting a block of telephone numbers in a group. Blocks of number groups will be determined at the sole discretion of the Company's resources. In addition, the Company reserves the right to review vacant DID station or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the customer, whenever the Company deems it necessary to do so in the conduct of its business.

Issued: Nov 1, 2001
BY: Amtel Communications Corporation
Ms Americium Norwood, Compliance Officer
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Effective:

SECTION 3 – DESCRIPTION OF SERVICE

3.6 ISDN Primary Rate Interface Service3.6.1 General

Primary Rate Interface (PRI) Service is an optional service arrangement for local exchange access Based on the PRI arrangement of the Integrated Services Digital Network (ISDN). PRI is a high Capacity access path for communications providing voice or data transmission over the Company's Network. PRI can also be used as loop transport for circuit switched data applications. PRI is Provisioned on the 1.544 megabit per second (Mbps) bandwidth and uses the Integrated Services Digital Network (ISDN) architecture of 23 B channels and one D channel or 24 B channels to provide The customer with the capabilities of simultaneous access, transmission and switching of voice, data And imaging services via channelized transport.

3.62 Regulations

- A. Unless specifically exempted, PRI Service shall be subject to all general regulations Applicable to the provision of service to the Company as stated in this tariff.
- B. PRI and its optional services are furnished subject to central office switching capacity, Capability, and the availability of outside plant facilities. The availability, functionality, and Capabilities of PRI may vary, or may not be available, dependent upon type of serving Central office switch, related software controlling that switch, and associated outside plant.
- C. Where facilities are not available, or unusual expenditures are involved in making them Available, the customer maybe required to pay additional charges to cover the unusual Expenditure, or to contact for services beyond the normal service term, or both.
- D. PRI is typically divided in capacities of twenty-three 64 Kbps B channels and one 64 Kbps D channel (23B+D). The B channels can carry switched voice and switched data at up to 64 Kbps. The channels can be configured for voice or data. The B channels can be dedicated to a specific configuration, or optionally, a group of B channels can be shared for access to two or more configurations. The D channel carries the out-of-band signaling required to control its associated B channels on one or more 1.544 Mbps high capacity digital services facilities.
- E. The minimum service period for each PRI Service is one month.

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BY: Amtel Communications Corporation
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Effective:

SECTION 3 – DESCRIPTION OF SERVICE3.6 ISDN Primary Rate Interface Service (Cont'd)3.6.3 Alternate Serving Arrangements

This service is available from central offices, which have the necessary facilities to provide PRI service on the standard ISDN network platform. In the event that a customer is served by a non-conforming office, the Company will provide PRI service from an alternate serving office, determined by the Company, at no additional cost for service from the alternate serving central office. The customer must accept the serving location assigned by the Company, and must agree to revert to service from the normal serving central office at such time as PRI service is available in that office.

If PRI service is provided from an alternate serving central office, the customer will accept a number change to one associated with the alternate serving office. The customer will also be subject to calling areas associated with alternate serving central office.

When PRI service becomes available from the customer's normal serving central office, the customer will be reconnected to the normal serving central office, and accept a number change to one associated with that central, and be subject to its associated calling areas. If such changes occur, the nonrecurring charge associated with the change will not be applicable. If the customer does not wish to take service from the normal central office after such service becomes available, but continues to use service from the alternate serving central office, additional charges may apply.

The availability, functionality, and capabilities of PRI may vary when a customer's serving central office is equipped to provide such services.

Situations where the customer specifically requests service from a central office other than its normal serving central office will be handled on an individual case basis.

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BY: Amtel Communications Corporation
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Effective:

SECTION 3 – DESCRIPTION OF SERVICE3.6 ISDN Primary Rate Interface Service (Cont'd)3.6.4 FeaturesA. Standard Features1. Calling Line Identification

Allows the user to have access to the directory number of the calling party. Provision of per-call and line blocking capabilities is a function of the customer premises equipment and is the responsibility of the customer.

2. Call-by-Call Service Selection

Provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to access multiple services on a per-call basis. With this optional feature, separate facilities are not needed for individual services such as DID and business dial tone lines. The customer premises equipment signals the local serving central office as to what type of service to access for each call.

B. Optional Features1. D Channel Back-up

In arrangements of two or more PRI's this service provides enhanced continuity of service by allowing a D channel of one PRI to automatically take over for a failed D channel of another PRI.

This feature is available on a limited basis and only available within a single customer's PRI Service Arrangement. The rate for this feature will be done on an individual Case Basis (ICB) per customer group.

3.6.5 Application of Rates

Each ISDN-PRI Service consists of three basic elements: PRI Access, PRI Facility, and B Channel attributes.

A. PRI Access

The PRI Access provides the switch termination for the PRI facility. A PRI Access is required to terminate in a PRI serving central office. PRI Access typically provides 23 individual B channels and one D channel.

SECTION 3- DESCRIPTION OF SERVICE3.6 ISDN Primary Rate Interface Service (Cont'd)

3.6.6 Application of Rates (Cond't)

B. PRI Facility

The rates and charges for the PRI Facility will be based on the call connection arrangement and will be comprised of one of the following rate elements: (1) PRI Subscriber Line, or (2) PRI Subscriber Line Transport, or (3) PRI Subscriber Line plus Subscriber Line Transport.

- C. The PRI Facility utilizes 1.544 high capacity digital transport technology for connection To the designated telephone company PRI serving central office switch and for connection between PRI central offices. This rate element is required for each 23 B + D interface. Rates and charges for the PRI Subscriber Line and PRI Subscriber Line Transport are those rates specified in Section 4.2.1 following.

D. B Channel Configuration

B Channels can be dedicated to a specific service type, or a group of B channeled can be shared for access to two or more service types.

E. Call-by-Call Access

To utilize Call-by-Call access, the customer must specify, at subscription time, the quantities of channels that will be utilized for a specific service on the PRI Facility. The customer will be charged for the maximum number of channels specified for those services that are flat rate and on a usage basis only for those services that are usage based.

F. End-User Common Line (EUCL) Charges

PRI is subject to Federal Communications Commission (FCC) End-User Common Line (EUCL) charges under the rates and application rules specified.

SECTION 3 – DESCRIPTION OF SERVICE

3.7 Digital Subscriber Line (DSL) Service

3.7.1 General

DSL Service allows the customer to utilize a dedicated point-to point transmission facility Between the customer premises and the Company's central office or hub location. The DSL facility may be used for voice and data communications simultaneously. DSL service Is a full period connection, which allows access to data services at all times.

3.7.2 Regulations

Compatible Customer Premises Equipment (CPE) is required for this service. The Company may provide CPE under separate contract or lease arrangements. The Company is not obligated to provide maintenance for customer provided COE and will not assume responsibility for non-compliant equipment.

DSL Service allows data connection speeds ranging from 128 Kbps to 7.0 Mbps.

Issued: Nov 1, 2001
BY: Amtel Communications Corporation
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Effective:

SECTION 4 – RATES AND CHARGES4.1 Local Exchange Service4.1.1 Business Exchange LineNonrecurring ChargeMonthly Rate

First Access Line	\$75.00	\$75.00
Each Additional Line	\$45.00	\$75.00

4.1.2 Residential Exchange Line

First Access Line	\$50.00	\$50.00
Each Additional Line	\$35.00	\$50.00

4.1.3 Optional FeaturesA. Monthly Rate Per AccessBusinessResidence

Anonymous Call Rejection	\$0.00	\$0.00
Automatic Busy Redial	\$4.50	\$4.20
Automatic Call Return	\$5.75	\$4.50
Call Forwarding	\$5.00	\$4.50
Call Waiting	\$5.00	\$4.50
Calling Number Delivery	\$9.00	\$7.00
Calling Name & Number Delivery	\$11.00	\$7.50
Calling Number Delivery Block	N/C	N/C
Speed Calling (8-Code)	\$4.25	\$4.50
Speed Calling (30- Code)	\$5.50	\$4.50
Three-way Calling	\$6.00	\$4.50
Toll Restriction	\$4.50	\$2.00

B. Per Call Features – Charge Per Use

Automatic Busy Redial	\$1.25	\$1.25
Automatic Call Return	\$1.25	\$1.25

C. Installation Charge

Per Optional Feature	\$10.00	\$8.50
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Issued: Nov 1, 2001

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Effective:

SECTION 4 – RATES AND CHARGES4.1 Pre Pay Local Exchange Service

4.1.1 <u>Business Exchange Line</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
First Access Line	\$75.00	\$75.00
Each Additional Line	\$45.00	\$75.00

4.1.2 Residential Exchange Line

First Access Line	\$50.00	\$50.00
Each Additional Line	\$35.00	\$50.00

4.1.3 Optional Features

A. <u>Monthly Rate Per Access</u>	<u>Business</u>	<u>Residence</u>
Anonymous Call Rejection	\$0.00	\$0.00
Automatic Busy Redial	\$4.50	\$4.20
Automatic Call Return	\$5.75	\$4.50
Call Forwarding	\$5.00	\$4.50
Call Waiting	\$5.00	\$4.50
Calling Number Delivery	\$9.00	\$7.00
Calling Name & Number Delivery	\$11.00	\$7.50
Calling Number Delivery Block	N/C	N/C
Speed Calling (8-Code)	\$4.25	\$4.50
Speed Calling (30- Code)	\$5.50	\$4.50
Three-way Calling	\$6.00	\$4.50
Toll Restriction	\$4.50	\$2.00

B. Per Call Features – Charge Per Use

Automatic Busy Redial	\$1.25	\$1.25
Automatic Call Return	\$1.25	\$1.25

C. Installation Charge

Per Optional Feature	\$10.00	\$8.50
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Issued: Nov 1, 2001
 BY: Amtel Communications Corporation
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 3449 Lampton Ave.
 Jackson, MS 39213

Effective:

SECTION 4 – RATES AND CHARGES4.1 Local Exchange Service (Cont'd)4.1.4 Directory ListingsMonthly Rate

First Listing	N/C
Each Additional Listing	
Business	\$1.50
Residence	\$1.00

4.1.5 Operator Assisted Service

Operator Service Charges per Call

Rate Per Call

Calling Card	\$0.95
Station-to-Station	\$2.00
Person-to-Person	\$4.90
Operator Dialed Surcharge	\$1.00

4.16 Directory Assistance

Each Call	\$0.85
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4.1.6 Busy Line Verification and Interruption Service

Each Request	
Busy Line Verification	\$5.00
Busy Line Interruption	\$5.00

(A Busy Line Verification charge also applies for each Busy Line Interruption)

SECTION 4 – RATES AND CHARGES

4.2 Private Branch Exchange (PBX) Service

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
First Access Line	\$75.00	\$60.00
Each Additional Line	\$17.00	\$60.00
Optional Features Per Line Hunting	N/C	\$12.00
Installation Charge per optional feature	\$10.00	

4.3 Direct Inward Dial (DID) Service

DID Trunk Termination	\$50.00	\$26.00
Per Block of 20 DID Numbers, each (The Nonrecurring Charge applies to the first group of DID numbers assigned to a customer per occasion)	\$480.00	\$ 3.40

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BY: Amtel Communications Corporation
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Effective:

SECTION 4 – RATES AND CHARGES4.4 ISDN Primary Rate Interface (PRI) Service

4.4.1 the following rates and charges are in addition to all other rates and charges that May be applicable for accessible services which operate in conjunction with PRI Service.

		<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
A.	PRI Access	\$500.00	\$350.00
B.	PRI Facility		
1.	PRI Subscriber Line		
a.	First System, per line	\$750.00	\$250.00
b.	Each Additional System, per Line	\$550.00	\$155.00
2.	PRI Subscriber Line Transport, each airline mile or fraction thereof		\$ 15.00
C.	Optional Features		
1.	D Channel Back-up	ICB	ICB
D.	Database Configuration		
1.	PRI Access, each	\$200.00	-
2.	B Channel, per type	\$150.00	-

Issued: Nov 1, 2001
BY: Amtel Communications Corporation
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Effective:

SECTION 4 – RATES AND CHARGES4.5 Digital Subscriber Line (DSL) Service4.5.1 Monthly Service

<u>Service</u>	<u>Connection Rate</u>	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
AmTel DSL ISDN	128 Kbps	\$ 90.00	\$ 50.00
AmTel DSL 768	768 Kbps	\$250.00	\$500.00
AmTel DSL 1500	1.5 Mbps	\$350.00	\$600.00
AmTel DSL 2500	2.5 Mbps	\$450.00	\$900.00
AmTel DSL 4000	4.0 Mbps	\$600.00	\$1,500.00
AmTel DSL 5500	5.5 Mbps	\$1200.00	\$3,500.00
AmTel DSL 7000	7.0 Mbps	\$2,000.00	\$5,000.00

4.5.2 Reconnection Charge

Per occurrence, without premises visit	\$50.00
Per occurrence, with premises visit	\$100.00

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BY: Amtel Communications Corporation
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Effective:

SECTION 5 – SPECIAL SERVICE ARRANGEMENTS

5.1 Individual Case Basis Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a customer or prospective customer to develop a competitive bid for a service not generally available under this tariff. The Company rates will be offered to the customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Public Service Commission for approval.

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Jackson, MS 39213

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Public Service Commission
OFFICE OF THE
CLERK

NOV 1 2001
JACKSON, MISSISSIPPI
CLERK OF THE PUBLIC SERVICE COMMISSION



AMTEL
The Honest Little Company

SERVICE ADDRESS:
JOHN SMITH
656 YOUR STREET
ANYWHERE, USA

ACCOUNT NUMBER: **MS-000000000000**
STATEMENT DATE: **13-Jan-03**

\$0.00	\$0.00	\$0.00	\$0.00	13-Jan-03
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OUTSTANDING BALANCE **\$0.00**
AMTEL LOCAL PHONE SERVICE **\$0.00**
NEW BALANCE **\$0.00**

CUSTOMER SERVICE **1-800-752-3848**



AMTEL
The Honest Little Company

JOHN SMITH	MS-000000000000	2
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Monthly Itemized Charges

AMTEL PHONE SERVICES

MONTHLY RECURRING CHARGES
ONE LOCAL LINE ONLY: (Jan. 01 to Jan. 31, 2000) **\$0.00**
Subtotal **\$0.00**

OTHER NONCURRING CHARGES
Subtotal **\$0.00**

MONTHLY BASIC SERVICES
FCC LINE CHARGE (Jan. 01 to Jan. 31, 2000) **\$0.00**
Subtotal **\$0.00**

OPTIONAL SERVICES
THREE WAY CALLING **\$0.00**
CALL WAITING **\$0.00**
SPEED CALLING **\$0.00**
CALLER ID **\$0.00**
Subtotal **\$0.00**



The Honest Little Company

AMTEL PHONE SERVICES CONTINUED

ACCOUNT NO.	MS-0000000000	3
NAME	JOHN SMITH	

TAXES	
state	\$0.00
county	\$0.00
city	\$0.00
Subtotal	\$0.00

LOCAL SERVICES FEES AND SURCHARGES	
UNIVERSAL SERVICE	\$0.00
COUNTY 9-1-1 SURCHARGE	\$0.00
CITY 9-1-1 SURCHARGE	\$0.00
Subtotal	\$0.00

TOTAL AMTEL PHONE SERVICES	\$0.00
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Federal regulation requires AmTel Communications Inc. to inform our valued customers that local service may be disconnected in the event of the failure to pay the local charges. The minimum payment required to avoid disconnect of any local dial tone services is **\$0.00**. However, to avoid collection activity, please remember to pay all charges by due date.



The Honest Little Company

AMTEL PHONE SERVICES

ACCOUNT NO.	MS-0000000000	4
NAME	JOHN SMITH	

BILL PAYMENT METHOD

Please use the enclosed **self addressed envelope** to mail your payment to AMTEL - P. O. Box 708 - Froisco, TX 75034.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 1 9 2003

PURSUANT TO 807 KAR 5-011

BY

APPROVED